

Tax Filing for the 2012 Tax Year

There are different ways to file your tax return with Canada Revenue Agency (CRA).

On-line, on paper, or with assistance;

If you need help filing your income tax return, there are options available. If you have access to the internet;

The CRA's Web site has many resources to guide you through filing season. Go to www.cra.gc.ca/getready for everything you need, including easy to understand videos and step-by-step instructions.

If you have questions about how to complete your return, you can watch our tax information video Preparing Your Income Tax and Benefit Return at www.cra.gc.ca/videogallery.

Filing on paper

You can print the 2012 income tax package from the CRA's Web site. Go to www.cra.gc.ca and search "2012 tax return".

From February to May, tax packages will be restocked continuously at Canada Post outlets and Service Canada offices. If you need a copy immediately of the [T1 General income tax and benefit package for 2012](#), you can download and print one from our Web site, [order one online](#), or call 1-800-959-8281.

If you don't have access to the Internet, or you don't live close to a Canada Post outlet or Service Canada office, you can call the CRA to order an income tax package at 1-800-959-8281.

Until April 30, 2013, telephone agents will be available Monday to Friday (except holidays) from 8:15 am until 9:00 pm (local time) week days, and from 9:00 am to 5:00 pm on Saturdays (except Easter weekend). There is an automated service available 24 hours a day, 7 days a week.

I encourage you to contact my office if you have any questions, the Yellowknife office toll free number is 1-800-661-0802, or the Ottawa office at 1-866-992-4587.